STATE OF ARIZONA FILED

JUL 16 2012

STATE OF ARIZONA

DEPARTMENT OF INSURANCE

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BY		

In the Matter of:)
OCHOA, JUDY ANNE, (Arizona License Number 941886) (National Producer Number 7255772)) No. 12A-075 - INS)))
Respondent.) CONSENT ORDER
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The State of Arizona Department of Insurance ("Department") has received evidence that Judy Anne Ochoa ("Respondent") violated Arizona Revised Statutes ("A.R.S.") §20-295(A)(2), specifically by not participating in providing information to the Department, based upon a subpoena issued by the Director of Department, that was properly served upon her. Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

FINDINGS OF FACT

- 1. Respondent is, and was at all material times licensed as an Arizona resident casualty and property insurance producer, Arizona license number 941886, which expires on January 31, 2013.
- 2. On or about March 28, 2012, the Department received a referral from the National Insurance Crime Bureau (NICB) alleging that Respondent inflated her claim to Traveler's Insurance Company with a date of loss of April 20, 2011 ("Traveler's claim number HGX3932").

- 3. On May 9, 2012, the Department sent to Respondent via US Certified Mail a subpoena requiring her to appear before the Department at 10:00 A.M. on May 29, 2012 to provide testimony in the matter of Traveler's claim number HGX3932.
- 4. On May 29, 2012, Respondent appeared at the Department with her attorney, Kirk Smith, and provided a letter (attached) stating that she would not participate, citing constitutional rights.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction over this matter.
- 2. Respondent's conduct as described above constitutes a violation of A.R.S. §20-295(A)(2), specifically because Respondent did not participate in providing information to the Department on May 29, 2012, based upon the subpoena, that the Department sent to Respondent on May 9, 2012 via certified mail.
- 3. Grounds exist for the Director to suspend, revoke, or refuse to renew Respondent's insurance license, impose a civil penalty and/or order restitution pursuant to A.R.S. §§20-295(A) and (F), based upon Respondent's violation of A.R.S. §20-295(A)(2), specifically because Respondent did not participate in providing information to the Department on May 29, 2012, based upon the subpoena, that the Department sent to Respondent on May 9, 2012 via certified mail.

. . .

ORDER

IT IS HEREBY ORDERED THAT:

1. Respondent's license is revoked effective immediately upon entry of this Order.

DATED AND EFFECTIVE this

GERMAINE L. MARKS
Acting Director of Insurance

CONSENT TO ORDER

- Respondent has reviewed the foregoing Findings of Fact, Conclusions of Law and Order.
- Respondent admits the jurisdiction of the Director of Insurance, State of Arizona, and admits the foregoing Findings of Fact and consents to the entry of the foregoing
 Conclusions of Law and Order.
- 3. Respondent is aware of her right to notice and a hearing at which she may be represented by counsel, present evidence and examine witnesses. Respondent irrevocably waives her right to such notice and hearing and to any court appeals relating to this Consent Order.
- 4. Respondent states that no promise of any kind or nature whatsoever, except as expressly contained in this Consent Order, was made to her to induce her to enter into this Consent Order and that she has entered into this Consent Order voluntarily.
- Respondent acknowledges that the acceptance of this Consent Order by the
 Director is solely to settle this matter against her and does not preclude any other agency,

	officer, or subdivision of this state including the Department from instituting civil or criminal				
-	proceedings as may be appropriate now or in the future.				
	6. Respondent acknowledges that this Consent Order is an administrative action				
	that the Department will report to the National Association of Insurance Commissioners (NAIC)				
	and that she may have to report this administrative action on any future licensing applications				
	either to the Department or other states' Departments of Insurance.				
	Date Judy Anne Ochoa, License No. 941886				
	COPIES of the foregoing mailed/delivered this 16th day of July , 2012, to:				
	Kirk Smith Davis Miles Law Firm Suite 401, 80 E. Rio Salado Pkwy Tempe, AZ 85281 (Attorney for Respondent)				
	Brian Wright Traveler's Insurance Co. 2401 West Peoria Ave. Phoenix, AZ 85029				
	Mary Kosinski, Executive Assistant for Regulatory Affairs Catherine M. O'Neil, Consumer Legal Affairs Officer Steve Fromholtz, Licensing Supervisor Charles Gregory, Investigations Supervisor Randy Markham, Investigator Department of Insurance 2910 North 44 th Street, Suite 210 Phoenix, Arizona 85018 Curvey Walters Burton				
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LAW OFFICES OF

DAVIS MILES MCGUIRE GARDNER, PLLC

80 E. Rio Salado Pkwy., Ste. 401 Tempe, AZ 85281 Telephone: (480) 733-6800 Fax No. (480) 733-3748

TO:

Arizona Department of Insurance

FAX NO.:

602-364-2400

FROM:

Kirk Smith

DATE:

May 29, 2012

DESCRIPTION: Letter re: Subpoena Duces Tecum

CLIENT:

Judy A. Ochoa

MATTER:

77428-001

NUMBER OF PAGES: 3, including this cover.

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Davis Miles McGuire Gardner

Davis Miles McGuire Gardner, PLLC

Attorneys at Law 80 E. Rio Salado Parkway, Suite 401 Tempe, AZ 85281

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Kirk Smith

Direct Dial: 480-344-4065 kxsmith@davismiles.com

May 28, 2012

Re: Subpoena Duces Tecum dated May 9, 2012

To the Director of Insurance for the State of Arizona or their Lawful Representative:

On May 29, 2012, Judy Anne Ochoa had been served a subppena to testify and provide documentation to the Arizona Department of Insurance at 2910 N. 44th St. Suite-210, Phoenix, Arizona 85018.

I have been retained to represent Ms. Ochoa in these proceedings and give notice to the Arizona Department of Insurance that Ms. Ochoa intends on pleading the 5th and 14th Amendments of the United State's Constitution and its Arizona counter-parts, and wishes to remain silent at this hearing.

Arizona Revised Statutes,§ 41-1066 states;

- A. A person may not refuse to attend and testify or produce evidence sought by an agency in an action, proceeding or investigation instituted by or before the agency on the ground that the testimony or evidence, documentary or otherwise, required of him may tend to incriminate him or subject him to a penalty or forfeiture unless it constitutes the compelled testimony or the private papers of the person which would be privileged evidence either pursuant to the fifth amendment of the Constitution of the United States or article II, § 10, Constitution of Arizona, and the person claims the privilege prior to the production of the testimony or papers.
- B. If a person asserts his privilege against self-incrimination and the agency seeks to compel production of the testimony or documents sought, it may, with the prior written approval of the attorney general, issue a written order compelling the testimony or production of documents in proceedings and investigations before the agency or apply to the appropriate court for such an order in other actions or proceedings.
- C. Evidence produced pursuant to subsection B is not admissible in evidence or usable in any manner in a criminal prosecution, except for

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perjury, false swearing, tampering with physical evidence or any other offense committed in connection with the appearance made pursuant to this section against the person testifying or the person producing his private papers.

(emphasis added) (hereinafter "§ 41-1066")

Section 41-1066 requires an administrative body, such as the State of Arizona Department of Insurance, to acquire "written approval of the Attorney General", after an individual pleads the 5th Amendment, before it can issue a written order compelling the testimony or documents sought. (emphasis added)

Ms. Ochoa is now asserting her right to remain silent at the aforementioned hearing, however, the Arizona Department of Insurance issued the existing subpoena long before. Section 41-1066 states that after an individual pleads the 5th "and" the State wishes to compel their cooperation the State "may" with prior written approval from the Attorney General's Office issue an order for compliance.

It is uncertain whether the State in this case obtained the written permission discussed in § 41-1066 from the Attorney General's office to acquire the existing subpoena that was signed on May 9, 2012. Regardless of this issue once Ms. Ochoa asserts her rights, it then falls upon the administrative body, in this case the Arizona Department of Insurance, to acquire the Attorney General's permission. This permission could not have been obtained on May 9, 2012, because Ms. Ochoa's had not yet exercised her rights, which is the trigger requiring the administrative body to seek permission from the Attorney General's Office.

Even if the State acquired written permission from the Attorney General's Office prior to May 9, 2012 for the existing subpoena, that permission would not satisfy the requirements of § 41-1033. Without the foreknowledge, on the part of the Attorney General's Office, that Ms. Ochoa wished to exercise her Constitutional rights, the Attorney General's Office did not have the necessary trigger nor information beforehand, to allow it to provide the statutory permission required under § 41-1033 for the existing subpoena.

Please let me know if you have any questions regarding these specific issues.

Very truly yours,

Kírk Smith Attorney